



THE DOGHOUSE SERVICE AGREEMENT

SHOT REQUIREMENTS

Rabies within 3 years as advised by your veterinarian. Must be current with Adult DHPP. Bordetella must be current within 6 months. You must specifically ask this of your veterinarian. There is a 72-hour waiting period - ANY time the bordetella is administered, before entering our facility. During that time, your dog must be symptom-free. No exceptions. We are also now requiring the **canine Influenza vaccination.**

You or your veterinarian can fax the information to us at 209/858-5945 or E-mail to thedoghouselathrop@verizon.net

ALL DOGS MUST BE 6 MONTHS OLD, FULLY VACCINATED AND MUST BE SPAYED OR NEUTERED.

WE DO NOT ACCEPT PIT BULLS OR PIT BULL MIXES AT THIS TIME.

BEHAVIOR

We accept socialized, friendly dogs for daycare. It is up to the discretion of The Doghouse as to whether your dog may participate in a group activity. If your dog is misbehaving, he or she shall be removed from the group. The Doghouse is not responsible for any injuries due to normal play while in a group activity.

We **Do Not** accept dogs that are human-aggressive.

FEEDING

While boarding, we strongly encourage you to bring your dog's own food. This is to avoid upset tummies. If you forget, we feed **Natural Balance Ultra** at no extra charge. We will need to know the measurement you use however, it is not necessary to bring measuring cups. Please provide enough food for their stay plus 1 extra day only; storage space can be limited at times.

For daycare, we only feed lunch to puppies under 1 year old, or for medical reasons.

The Doghouse will provide healthful cookie-type treats for all dogs at naptime. Owners who would like their dogs to be given their own treats are welcome to bring them. Please, no rawhides or fresh raw bones.

HEALTH

Dogs must be healthy enough for the daycare environment. If your dog has ailments, please let The Doghouse know. We usually can accommodate them. (See Infirm Dogs and Seniors 12 Years and Older Contract).

Medicine is administered at no extra charge if the dog is willing. The Doghouse **does not** give injections.

Dogs must be current on some sort of flea preventative for their protection as per our Boarding and Daycare contracts. We rely on you to keep this up in order to protect all our dogs. Even if your dog normally does not contract fleas at home, in an environment where groups of dogs are together, the risk is much greater. This is the best way we have found to protect our dogs. If your dog is found to have fleas they will be treated and/or bathed at your expense.



NEAREST VETERINARIAN

Central Valley Veterinary Hospital is located about 2 miles away at 1515 W. Yosemite Ave., in Manteca. Their phone number is 209-239-2547.

PERSONAL BELONGINGS

For your dog's protection, he/she must be wearing a collar with proper identification (in case of an emergency) and a non-retractable leash, to and from the parking lot and The Doghouse. You must have control of your dog, especially if another dog or person is in the lobby.

The Doghouse is not responsible for the loss or damage of any belongings left behind, such as bedding and toys.

EXERCISE

Expect your dog to be more tired than usual, when they come home. They get lots of exercise here, though we will monitor to make sure they don't overdo it.

Remember, when dropping off or picking up your dog from The Doghouse, as with all their activities, please ensure your dog rests an hour before AND after meals.

HOURS – Please keep in mind The Doghouse is a 365 day daycare facility.

OFFICE HOURS

6:30am – 7:00pm Monday through Friday. 8:00am – 12:00pm Saturday. 3:00pm – 6:00pm Sunday. Best time for a tour is between 12:00pm and 2:30pm Monday through Friday and Weekend by appointment, although you are welcome to drop in anytime during office hours. Please do not bring your dog with you for tours.

DROP-OFF/PICK-UP HOURS

Our regular drop-off/pick-up hours are Monday through Friday 6:30am - 7:00pm. Saturday hours for boarders are 8:00am – 12:00pm. Sunday hours for boarders are 3:00pm – 6:00pm. **By appointment only as space is limited.**

Please call if drop-off/pick-up times change. Check-in hours are the same as check-out hours. For example: If check-in time is 7am Tuesday, and you are boarding 2 days, check-out time is 7am Thursday.

DAYCARE HOURS

6:30am – 7:00pm Monday through Friday for drop-off and pick-up. 8:30 am – 5pm for playtime. By appointment only as space is limited. Please call if drop-off/pick-up times change.

Naptime is 12 noon – 2:30pm.

Half-day hours are 8:00am – 12 noon or 2:30pm – 5:00pm.



MAJOR HOLIDAY HOURS

New Year's Day – 12:00pm - 5pm for drop-off/pick-up only, (regular weekend times if on a weekend: NO DAYCARE).

Memorial Day – 8am - 5pm.

July 4 – 8am – 5pm if on a weekday. Regular weekend times if on a weekend.

Labor Day – 8am – 5pm.

Thanksgiving Day - Closed.

Christmas Day – Closed.

Please keep in mind we are still here playing with our guests on Holidays marked closed. We just don't open the front doors.

All hours subject to change without notice.

FEES

All fees are paid at drop-off.

\$25 - non-refundable evaluation fee includes a day of daycare. Your dog is evaluated with other dogs during this time.

\$25 – Daycare.

For convenience and savings, The Doghouse offers pre-paid Daycare packages.

\$200 for 10 visits. (Must be used within 6 months.)

\$115 for 5 visits. (Must be used within 4 months.)

\$15 - half day 8:00am to 12:00pm and 2:30pm to 5:00pm

\$20 every 15 minutes after closing, by prior arrangement only.

\$40 – Boarding, which includes Daycare. \$35 – for second dog in immediate family (within the same household).

5% off boarding days 6-10. 10% off boarding days 11 or more.

\$50- If your dog is boarding, **is not** human-aggressive, but doesn't like other dogs, or you wish they be kenneled only.

Hugs and Kisses – Love and Affection **FREE**

PAYMENT TERMS

Payment is due at the time of drop-off. We prefer checks, money orders, and cash, however, we accept credit cards (MasterCard, Visa or Discover Card). A handling fee of \$30 will be charged on all returned checks.

No refunds on credit card deposits. That credit will be applied to your account for future use.

CANCELLATION POLICY

Boarding

Any cancellations made less than 48 hours from the time of drop-off or pick-up (i.e. picking up early) may be subject to a full day's charge for all days reserved. One week cancellation for holidays remains in effect.

Daycare



In order to have a recurring appointment, pre-paid packages need to be purchased in advance and will be charged for no-shows. At least 24 hours notice is required for a no charge cancellation.

Any NO SHOW will be charged at the daily rate.

RETAIL

We carry top of the line dog food, treats and toys. If you need something and don't see it, ask us. We can probably get it.

GROOMING SERVICES

Aunty's Grooming and Self-Wash is located on-site. Please call 209-858-9040 for an appointment.

THIS AGREEMENT SUBJECT TO CHANGE WITHOUT NOTICE